River Valley Health & Dental Center
CEO Report
March 2023

Access to Care

- Construction is progressing at the Clinton County site. We were able to acquire alternative HVAC units. We should be able to open the facility in June.
- We have been informed by the Quest Diagnostic Laboratory representatives that all of their hurdles have been overcome and a final lease document will be offered within the next few weeks.
- The Dental wing flooring project is scheduled to begin in two weeks and be completed no later than the end of April. As previously reported, the vendor will perform most of the work during long weekends (Friday thru Monday) which will allow services to be mostly uninterrupted.
- Our telepsychiatry program reengaged last week after the onboarding of our new providers.

Community

- A new HRSA grant opportunity and an H8F grant carry forward request will be discussed during the meeting.
- COVID tests and vaccination administration has now been completely integrated into the normal patient flow.

Outreach Locations & Activities for March 2023 Board Meeting

- STEP Board Activities
- Lycoming County Health Improvement Coalition Board Activities
- Lock Haven University: STD Testing
- Pennsylvania College of Technology: STD Testing
- Joinder: STD Prevention Group
- Table Display and TV monitors in exam rooms at RVH&DC: Colorectal Awareness Month and COVID-19 Awareness/Vaccines

Community Awareness

- Several new advertising activities are underway as detailed in the PR/Marketing committee meeting minutes.

Sustainability

- Leadership has been working through existing MCO agreements seeking contractual opportunities to enhance revenue. The first MCO chosen was Geisinger Health Plan (GHP) based on contract term dates. Limited progress has been made to date other than notifying GHP that we wish to negotiate a new agreement.
- A meeting has been scheduled with the President & CEO of UPMC, North Central Region to explore similar revenue enhancement opportunities.

	• An annual appeal letter was mailed to 1010 individuals in January. To date about $2,575 has been received. • No additional information is available on the issue regarding 340B eligibility of contract pharmacies since the January meeting. The PA Association of Health Centers (PACHC) has remained actively involved on our behalf. • The leadership team has continued working to develop options and initiatives to mitigate the impact from the loss of federal funding as the ARP funding is depleted. The specific impact will be approximately $90,000 per month. Multiple changes will need to be made as the fiscal year 2024 budget develops. A combination of operational changes and revenue enhancements are being pursued.
Workforce	• This month an all-staff meeting was held at the Genetti Hotel. The entire staff met to enjoy breakfast and a presentation with updates on the Center including financials, marketing efforts, and new highlights of the dental assisting and medical assisting training efforts. • Human Resources staff plan to begin attending a few job fairs in the area to educate high school students on the new training programs available. • Our pediatric dentist is set to start in April. Our pediatrician will be starting in May. A family physician candidate will be visiting and touring the Center in May. We are in the initial phone screening phase of CRNP candidates for behavioral health.
Partnerships & Collaboration	• Nothing new to report
Technology	• The IT and registration staff are only a few weeks away from launching an iPad project which will offer patients the opportunity to complete necessary paperwork using tablets instead of paper. It's anticipated that use of the tablets will speed the registration process.
Governing Body	• Shameka Grey will be participating in this month's board meeting as our newest board member. • Management had an initial meeting with another potential board member, Cymantha Santiago-Nunez. She is currently working with UPMC as an enrollment specialist housed in the YMCA. We have not yet received her application. • Data collected from the board self-evaluation survey has been summarized and will be briefly discussed at the board meeting.