



2022 Sliding Fee Scale Survey Review

QA/QI EXECUTIVE COMMITTEE

FEBRUARY 2023

Summary

- ▶ 25 responses (22 in 2019)
 - ▶ 11 medical (2)
 - ▶ 13 dental (20)
 - ▶ 1 pharmacy (0)

Medical

Does the sliding fee scale stop you from scheduling an appointment with your provider?

- 100% - NO

Even with the sliding fee discount, do you feel that the services you receive are still too expensive?

- 100% - NO

Are you able to pay your sliding fee when you come to your provider?

- 100% - YES

Dental

Does the sliding fee scale stop you from scheduling an appointment with your provider?

- 100% - NO

Even with the sliding fee discount, do you feel that the services you receive are still too expensive?

- 66.67% - NO
- 33.33% - YES

Are you able to pay your sliding fee when you come to your provider?

- 83.33% - YES
- 16.67% - NO

Pharmacy

Does the sliding fee scale stop you from getting your medication?

- 100% - NO

Even with the sliding fee discount, do you feel medication you receive is still too expensive?

- 100% - NO

Are you able to pay your sliding fee when you come to pick up prescriptions?

- 100% - YES

Open Ended Feedback

“The sliding fee scale has been a great help for us while waiting for our insurance coverage. We appreciate this program.”

“This program has really helped.”